

**SOFTWARE TERMS AND CONDITIONS**  
**Mission Amygdala**

**§ 1**

**Definitions**

The terms used in these Terms and Conditions shall have the following meanings:

1. **"Terms and conditions"** - these terms and conditions available at <https://missionamygdala.com/TermsAndConditions/>
2. **"Software"** - mobile application, web application and website made available by the Service Provider designed to provide Services, including paid Services, in particular in the field of psychoeducation.
3. **"Services"** - functionalities available within the Software.
4. **"Service Provider"** or **"Calmsie"** - Calmsie Spółka z ograniczoną odpowiedzialnością with its registered office in Lublin, 20-060 Lublin, at Bartosza Głowackiego 3/5, apartment 1, entered in the Register of Entrepreneurs kept by the District Court Lublin-Wschód in Lublin with its seat in Świdnik, VI Commercial Department of the National Court Register under KRS number 0000837737, NIP 7123401355, REGON 385914919, with share capital of PLN 5,000.00, e-mail: [contact@calmsie.ai](mailto:contact@calmsie.ai)
5. **"User"** - a natural person having full legal capacity, who through the Software uses the Services offered by Calmsie in connection with the Software.
6. **"Consumer"** - a User who is a natural person making a legal transaction with the Service Provider which is not directly related to their economic or professional activity (in accordance with Art. 221 of the Civil Code) or a User who is a natural person concluding an agreement with the Service Provider which is directly related to their business activity, if it follows from the content of this agreement that it is not of a professional nature for them, resulting in particular from the subject of their business activity, made available based on the provisions of the Central Register and Information on Business Activity (pursuant to Article 3855 of the Civil Code), as well as any other person who may be considered a consumer within the meaning of the generally applicable provisions of Polish law.
8. **"Registration"** - the process of creating a User account necessary to use the services with the Software.
9. **"Account"** means a User's individual account in the Software that enables him to use the Software-related Services and to which the User has access by means of his individual login and password.
10. **"Agreement"** means an agreement for the provision of services by electronic means concluded between the Service Provider and the User under the terms specified in the Regulations
- 11) **"Agreement for Paid Services"** - agreement for the provision of paid services concluded between the Service Provider and the User under the terms specified in the Regulations.
- 12) **"Paid Services"** - Services that are part of the Software, the use of which requires the payment of applicable fees by the User.
- 13) **"Act on the provision of services by electronic means"** - the Act of 18 July 2002 on the provision of services by electronic means.
14. **"Consumer Rights Act"** - Act of 30 May 2014 on consumer rights.

15. "Civil Code" - the Act of 23 April 1964 Civil Code.

## § 2

### General provisions

1. The Terms and Conditions define in particular:
  - a) the conditions of use of the Software and the rules for the provision of Services by the Service Provider, including Paid Services;
  - b) prawa i obowiązki Usługodawcy oraz Użytkowników związane z korzystaniem z Oprogramowania;
  - c) the rules for excluding or limiting Service Provider's liability in connection with the provision of Software or Services.
2. The Software, as well as the Services provided through them, is owned and operated by the Service Provider.
3. The User may at any time, without charge, review these Terms and Conditions available in the App Store (for iOS) and Google Play (for Android) and on the website, available at <https://missionamygdala.com/TermsAndConditions/>. The Terms and Conditions are made available in a form that makes it possible to obtain, reproduce and record them free of charge.
4. Before starting to use the Services related to the Software User is required to read the Terms of Use and accept them by checking the appropriate checkbox during the registration process.
5. The Terms and conditions constitute the regulations referred to in Article. 8 of the Act on the provision of services by electronic means.
6. Registration, the process of which is described in § 6 of the Regulations and ticking by the User the checkbox referred to in § 2 section 4 above, containing a statement of acceptance and reading of the Regulations is equivalent to concluding an Agreement with Calmsie. The Agreement is concluded for an indefinite period of time.
7. The Agreement for the provision of Paid Services is concluded at the moment of payment by the User of the entire price due for a given Paid Service and the expression of consents and submission of statements required during the purchase of a particular Paid Service. The contract for the provision of Paid Services is concluded for the period of time indicated in the description of a given Paid Service or in the price list.

## § 3

### Terms of Use

1. Downloading the Software from the stores indicated in §2 item 3 of the Regulations, as well as using some of the Services offered through it, is free of charge. Calmsie also offers additional paid Services, which are clearly marked, so that the User has full knowledge of the costs incurred in connection with the use of Paid Services.
2. Calmsie is not responsible for any use of the Services that is inconsistent with their purpose.
3. Calmsie informs that a dedicated chatbot is not a medical device or product and may not be used as a substitute for individual medical advice from a physician or other health care

provider. The information provided by the videobot is for informational purposes only and is not to be considered professional medical advice or other specialized medical, diagnostic or health advice. The videobot does not make a recommendation of any particular treatment or diagnosis and does not provide medical advice, medical opinion, or medical practice. We recommend that you contact your physician or other qualified health care provider before making any decisions regarding your health.

4. Calmsie has the right to publish sponsored content, including commercial information and advertisements, to the extent permitted by applicable law. Each time such content will be appropriately distinguished and marked in a way that does not raise doubt as to its nature.
5. The Service Provider declares that the Services provided using the Software, in particular dedicated videobot, are not a medical device or a medicinal product, and the Service Provider makes every effort to ensure that the materials and information provided under the service are complete, clear, current and reliable.

#### **§ 4**

##### **Technical requirements**

1. The Software is available to anyone using a mobile device that meets the technical requirements indicated in this paragraph.
2. The Software is available for download through Google Play or App Store
3. The User's mobile device on which the Software is to be run should meet the following technical requirements for the operating system:
  - a) for the version of the Software downloaded from the App Store, iOS version 10.3 to 12.1 (or later),
  - b) for the version of the Software downloaded from the Google Play store - Android version 6.0 to 9.0 (or later).
4. For the launch and proper operation of the Software and to use the Services associated with the Software an active connection to the Internet is required.
5. Using the Software may involve potential risks on the part of the User resulting from access to the Internet. In order to protect yourself from the aforementioned risks, it is recommended that you use the content provided via the Internet with caution and responsibility, and use measures to ensure security (e.g. complex passwords, software updates, not opening content of unknown origin).
6. The Service Provider introduces into the information system, which is used by a person using the Software, "Cookies", i.e. a small fragment of the text, which the website sends to the browser and which the browser sends back at subsequent visits to the site. "Cookies" are mainly used to maintain a session, e.g. by generating and returning a temporary identifier after logging in. However, they can be used more broadly by storing any data that can be encoded as a string of characters. This way the User does not have to enter the same information each time they return to this website or move from one page to another.

#### **§ 5**

##### **Available Software Services**

As part of the Software, the User has the ability to use the following Software related Services:

- a) accessing educational materials on psychoeducation
- b) using the dedicated videobot, which is an additional support of psychoeducation,
- c) accessing other Services made available within the Software.

## § 6

### User Registration

1. Before starting to use the services related to the Software the User shall undergo a Registration process.
2. Upon the Registration the User shall provide:
  - a) e-mail address,
  - b) password,
  - c) statement of acceptance of the Terms and Conditions,
  - d) statement of becoming familiar with the privacy policy.
3. Providing the above data is voluntary but necessary to open an Account.
4. The scope of data referred to in section 2 may be extended by additional fields, the filling of which by the User is voluntary (optional data) and does not affect the positive completion of the Registration process.
5. A message containing an activation link confirming the completion of the Registration process will be sent to the email address provided by the User to confirm the completion of the Registration. The User should click on the activation link or copy it and confirm it in the address bar of the Internet browser. Then, in the web browser, the User will receive a message about the completion of the Registration, which will be equivalent to creating an Account and the possibility of using the Services related to the Software.
6. Information about the personal data entered by the User is available in the Software tab "Manage your account".
7. The User has the right to access their personal data and password, correct them and request their deletion to the extent permitted by applicable law, and deletion of personal data may result in an inability to use the Software.
8. In the process of Registration and use of the Software the User is obliged to: provide data that is up-to-date and not misleading and consistent with the actual state of affairs, update data in the event of a subsequent change within the settings of the Software.
9. Calmsie does not verify Users' identities during the Registration process. If there is reasonable doubt as to the accuracy of the data provided by the User during Registration, Calmsie reserves the right to restrict the User from using the Software until the User confirms that they provided accurate data. Calmsie will inform the User how to confirm the data by means of a message sent to the email address provided by the User during the Registration.
10. The User is responsible for the inaccuracy of the data provided by them, as well as for disclosing to third parties the password to log into the Software.
11. The User Account may not be transferred to another person.
12. The User may not provide their Account to third parties.
13. After the termination of the legal existence of the Agreement the User Account is deleted.
14. The service provider has the right to refuse to set up an account for the user who already has such an account, as well as to remove the account of the user who makes use of it

contrary to the principles of social conduct, the law or exposes the service provider to damage or failure to perform its obligations under the agreement, the agreement for paid services or the Regulations.

15. The User may also register by using existing accounts established with third parties (Google, Apple). In that case, all the provisions of this paragraph shall apply, except for paragraphs 2-6.

## **§ 7**

### **Terms of use**

1. Users are obliged to use the Software in a manner consistent with applicable law, the Terms and conditions of stores from which the Software was downloaded, as well as with the rules of social intercourse, including general rules for the use of the Internet and mobile applications.
2. While using the Software it is not allowed to:
  - a) to use the Software in any way that may cause damage to the Software
  - b) to act in any way that may destabilize the operation of the Software or the information systems used by Calmsie,
  - c) make the Software available to unauthorized persons,
  - d) reverse engineer, decompile, disassemble, decrypt, disassemble, translate, deconstruct, adapt or otherwise manipulate the Software in any way,
  - e) deliver harmful software,
  - f) act of a spamming nature or with the characteristics of an act of unfair competition or unfair market practice;
  - g) interfere, obstruct, overburden, interrupt, slow down or hinder the normal operation of all or part of the Software;
  - h) provision by the User and other persons using the Software of content that is unlawful or infringes personal rights or copyrights of third parties, or violates in any way the existing social norms and customs, as well as the rules of social coexistence on the Internet. In particular, it is defined as content:
    - i. violating the rights and goods of third parties,
    - ii. inciting racial, ethnic, religious, cultural hatred and hatred concerning sexual orientation,
    - iii. propagating totalitarian systems, symbols associated with them,
    - iv. inciting to hatred or committing a crime,
    - v. propagating pornography or violence,
    - vi. content promoting the use of drugs, psychoactive substances, promoting alcohol abuse or gambling, as well as any other behavior, the promotion of which is prohibited,
    - vii. advertising,
    - viii. inconsistent with generally accepted principles of the Internet community.
3. It is also prohibited to post links to sites and files containing any of the content indicated in paragraph 2 above.
4. It is forbidden to carry out any penetration tests, security tests, attempts to break the security and hacking activities in relation to the Software.
5. Users are obliged in particular to:

- a) use the Software in a manner that does not interfere with its operation,
  - b) use the Software in a manner not disruptive to other users and Calmsie, in particular with respect to the personal rights of third parties and any other rights vested in them,
  - c) use the Software and any information obtained through them only within the scope of permitted use, as directed by Calmsie.
4. Users shall notify Calmsie of any violation of its rights in connection with the use of the Software.
5. In order to use the Software safely and efficiently, Users are advised to:
- a) regularly check and verify for security the operating environment of the device on which the Software is installed,
  - b) apply security measures to the device on which the Software is installed, in particular:
    - i. keep the anti-virus and system software used on such device up to date,
    - ii. use passwords or other methods to prevent access to such device by unauthorized persons,
    - iii. clear the history, logs and cookies from such device on an ongoing basis,
    - iv. not use on such device the function of automatically storing authentication data which enables access to the Software.

## **§ 8**

### **Termination of the Agreement and the Agreement for Paid Services**

1. The User may cease using the Software at any time, in particular, if he or she does not accept amendments to the Terms of Use, Privacy Policy or Software updates. Discontinuation of use of the Software requires its removal from the User's device.
2. In the event that it is determined that a User engages in activities that are prohibited by law or the Rules, or that violate the rules of social intercourse or harm the legitimate interests of Calmsie, Calmsie may take any action permitted by law, including restricting the use of the Software and Services provided through it.
3. Calmsie may suspend, in whole or in part, the provision of Services to you or terminate the Agreement or Agreements for the provision of Paid Services if the User:
  - a) violated the Terms and Conditions;
  - b) provided at the conclusion or during the duration of the Agreement or the Agreement for the provision of Paid Services false information affecting the proper performance of the Agreement or the Agreement for the provision of Paid Services by Calmsie;
  - c) significantly impeded or prevented the proper performance of the Services by Calmsie.
4. The User may terminate the Agreement if Calmsie:
  - a) violated the Terms and Conditions;
  - b) significantly impeded or prevented the proper performance of the Services.
5. Circumstances referred to in paragraphs 3 and 4 above are valid reasons as referred to in Article 746 of the Civil Code (which does not limit the User's rights under other laws, including in particular the Civil Code and the Consumer Rights Act).
6. The Consumer has the right to withdraw from the Agreement or the Agreement for the provision of Paid Services within 14 (fourteen) days from the conclusion of each of these

agreements. The right of withdrawal referred to in this paragraph may be exercised by submitting an appropriate statement in writing or by e-mail, and in order to meet the deadline indicated in the preceding sentence it is sufficient to send a statement before its expiry to the address of the Service Provider indicated in §1 point. 4 of these Terms and Conditions. The declaration of withdrawal may be made using the form attached to these Terms and Conditions.

7. In the event of exercise by the User of the right of withdrawal referred to in paragraph 6 above, to the extent to which the Agreement for the provision of Paid Services concerns the provision of Paid Services by Calmsie, after Calmsie's part of the performance, the User is obliged to pay for the services performed until the withdrawal from the Agreement for the provision of Paid Services, if they were previously informed that they will have to pay for that part of the performance. The amount of payment shall be calculated in proportion to the extent of the performance by Calmsie, taking into account the prices indicated in the relevant price list.
8. In accordance with Article 38 of the Consumer Rights Act, Calmsie informs that the right of withdrawal from the contract concluded off-premises or at a distance does not apply to the Consumer in particular in relation to agreements:
  - a) for the provision of services, if the entrepreneur has performed the service in full with the express consent of the consumer, who was informed before the start of the service, that after the performance by the entrepreneur will lose the right to withdraw from the contract;
  - b) for the supply of digital content which is not recorded on a tangible medium if the performance has begun with the consumer's explicit consent before the expiry of the withdrawal period and after having been informed by the trader about the loss of the right of withdrawal.
9. The expression by the Consumer of the consents referred to in paragraph. 8 above, is made by checking the appropriate checkboxes by the Consumer. Before the conclusion of some of the Agreements for the provision of paid services, the Consumer is informed about the possibility of losing the right of withdrawal.

## **§ 9**

### **Fees and Licenses**

1. There may be fees associated with the use of certain Services provided by Calmsie, which shall be clearly indicated in the Software in each case (Paid Services).
2. If the User purchases a Paid Service, they will be automatically charged using the selected payment method for fees and applicable taxes for that service. Fees may be billed monthly, tri-monthly, annually or once.
3. By purchasing a Paid Service, you agree to make payment.
4. The purchase of a selected Paid Service for courses or development programs constitutes the purchase of a license to display them exclusively on Calmsie Software. You may not re-sell or transfer the licensed rights. The license is granted to the User in perpetuity, except as provided by generally applicable law

5. The license referred to in paragraph 4 does not provide any legal grounds for resale of the course or the development program, including by providing information about the Account and login details to the purchaser or by downloading and sharing the content.
6. The license is granted upon payment of the full price. The license is paid, limited, non-exclusive, without the right to sublicense, and non-transferable. Licensed Software and related Services may be used only for non-commercial purposes, in compliance with these Terms and Conditions and other restrictions related to Calmsie services.
7. Users with a purchased license are prohibited from reproducing, redistributing, transferring, selling, transmitting, lending, modifying, adapting, editing, sublicensing, creating derivative works, or any other form of making the materials made available through the Software Services available to third parties unless written permission has been obtained from Calmsie.
8. No intellectual property rights are transferred to you as a result of the conclusion and performance of the Agreement.
9. Calmsie has the right to change the prices of the Paid Services in justified cases. In such case, Calmsie shall inform Users of the change in prices of Paid Services.
10. In the event of a change in the prices of Paid Services, Calmsie will notify Users via the notification system available in the Software.
11. Calmsie does not charge fees or commissions for the User's use of remote communications in connection with the use of the Software. The User may be required to pay such costs to other parties according to the tariff of the telecommunications or internet service provider.
12. The currency of payment is displayed depending on the country in which the User is located.
13. Calmsie is required to collect and remit Value Added Tax to the relevant authorities. Depending on the country, this may affect the price of the service and be charged at the time of transaction. The price displayed to the User is the gross price.

## **§ 10**

### **Liability**

1. The User is obliged to use the Software and Services provided by Calmsie in accordance with the principles arising from the provisions of these Terms and Conditions, generally applicable law and rules of social coexistence.
2. Calmsie maintains ongoing supervision over the technical functioning of the Software, ensuring its correct operation.
3. Calmsie cannot guarantee the full continuity of the operation of the Software and prevent interruptions in their availability, which may be caused by internal factors related to the development or maintenance work of the Software or external factors beyond the control of Calmsie, including interruptions in the availability of the Software due to force majeure. Calmsie reserves the right to change the technical features and content of the Software.
4. Calmsie shall not be liable for damages caused by acts or omissions of Users or third parties, in particular for their use of the Software in a manner inconsistent with these Terms and Conditions or applicable law.
5. Calmsie is not responsible for external content made available to users through links that may appear during the use of the Software. By accepting the link, the User is aware that the content made available in this regard acts at their own risk and responsibility.



6. Each User uses the Software voluntarily, at their own risk, and should ensure that the Software can function properly to the extent that it is dependent on the User (e.g., proper functioning of the mobile device, use of settings to receive ongoing notifications from the Software, etc.). Services, applications and websites other than the Software are the responsibility of their providers.
7. The content of this paragraph should be interpreted in such a way that the Service Provider shall be liable to consumers under the provisions of generally applicable law, taking into account in particular the provisions of consumer rights.
8. Users are required to prevent the breach of individual security features of the Software, including the safe storage of their device on which the Software is installed and not to disclose the password to unauthorized persons.
9. The performance of Consumer's unsolicited service shall be at Calmsie's risk and shall not impose any obligation on Consumer in connection therewith. Consumer's failure to respond to the unsolicited performance shall not constitute Consumer's agreement to enter into any contract.
10. In the event of disclosure or suspected disclosure to unauthorized persons of the data referred to in § 10.6 above, the User must take action on their own to change such data or contact Calmsie by directing a notification to [contact@calmsie.ai](mailto:contact@calmsie.ai)
11. In the event of loss, theft, misappropriation, breach of individual security features, or other unauthorized use of the Software, the User shall immediately report such circumstances to Calmsie by directing a report to [contact@calmsia.ai](mailto:contact@calmsia.ai)

## **§ 11**

### **Privacy Policy**

1. As part of the Software, each User shall provide their personal information:
  - a) enabling proper Registration,
  - b) enabling proper use of the Services, including Paid Services, related to the Software.
2. Calmsie processes personal data on the terms indicated in the privacy policy, available to read and download at the link: <https://missionamygdala.com/Privacy/>

## **§ 12**

### **Technical Support**

The User may request Calmsie's assistance in solving technical problems related to the Software, in particular problems related to its activation and operation. To do so, please use the email address: [contact@calmsie.ai](mailto:contact@calmsie.ai)

## **§ 13**

### **Complaints**

1. Any complaints related to the use of the Software and the provision of Services through them should be addressed to Calmsie at the e-mail address [contact@calmsie.ai](mailto:contact@calmsie.ai)
2. The complaint should include:
  - a) the User's first name, last name and email address (provided at Registration),
  - b) precise description of irregularity,
  - c) date of occurrence and duration of the irregularity,
  - d) and if possible, screenshots indicating the irregularities.
3. Within 30 (thirty) days of receipt of the complaint Calmsie will consider the complaint and inform via email on the manner of its consideration.
4. Calmsie will endeavor to process complaints without undue delay.
5. If the required information is missing, Calmsie may call the complainant to complete it.
6. During the complaint process, Calmsie may request additional clarification, documents or verification of the event being complained about.
7. The User agrees that Calmsie may respond to the complaint in the electronic form to the email address provided. Calmsie will respond to the complaint in writing if the User requests to respond to the complaint in this form.
8. Additionally, in the case of Consumers, Calmsie informs that:
  - a) it is possible for them to make use of out-of-court ways of processing complaints and asserting claims, including in particular:
    - i. through voluntary mediation, conducted by provincial inspectorates of the State Trade Inspection and their local branches, where the role of mediator in a dispute between an entrepreneur (Calmsie) and a Consumer is performed by an employee of the above-mentioned inspectorate, maintaining the principles of impartiality and fairness, with the task of, among others, proposing available ways to resolve the dispute; mediation takes place with the participation of both parties, either directly at the headquarters of the above-mentioned inspectorate or at the premises of the entrepreneur. Information on how to access the above mode and dispute resolution procedures in this mode can be found at the following address: [www.uokik.gov.pl](http://www.uokik.gov.pl), under the tab "Consumers" or at [www.prawakonsumenta.uokik.gov.pl](http://www.prawakonsumenta.uokik.gov.pl);
    - ii. in front of permanent amicable consumer courts operating at provincial inspectorates of the State Trade Inspection, including e.g. in front of the Permanent Amicable Consumer Court at the Provincial Trade Inspection Inspectorate in Warsaw. Information on how to access the aforementioned procedure and dispute resolution procedures can be found at the following address: [www.uokik.gov.pl](http://www.uokik.gov.pl), under the tab "Consumers" or at [www.prawakonsumenta.uokik.gov.pl](http://www.prawakonsumenta.uokik.gov.pl);
  - b) in addition, the Consumer may request the assistance of the county consumer ombudsman; county consumer ombudsmen are located at the county or city offices (in the case of cities with county rights), and their task is to provide substantive support, including free legal assistance, to consumers; more information is available at: [www.uokik.gov.pl](http://www.uokik.gov.pl), in the "Consumers" tab or at [www.prawakonsumenta.uokik.gov.pl](http://www.prawakonsumenta.uokik.gov.pl);

9. A Consumer may also submit their complaint via the EU's online ODR (Online Dispute Resolution) platform, available at: <http://ec.europa.eu/consumers/odr/>. The ODR platform is an interactive and multilingual website with a one-stop-shop for Consumers and traders seeking out-of-court dispute resolution on contractual obligations arising from an online sales or service contract.

#### **§ 14**

#### **Copyright**

1. Calmsie is the owner of the copyright of the Software, its new versions, updates, adaptations and other changes, including source code, as well as materials, information, logos, graphics, trademarks. These rights are protected under the terms of the generally applicable law, in particular, the Act on Copyright and Related Rights
2. Content and structure of the Software are protected by copyright. Reproduction of data or information, in particular, the use of texts, photos, graphics, drawings and videos, in cases other than those expressly permitted by law or Calmsie, without the consent of Calmsie is prohibited.
3. The User is not permitted to perform any acts of unauthorized access to the contents of the databases within the Software.
4. The User is entitled to use the content of the Software only under the Terms of Use only for his own non-commercial needs.

#### **§ 15**

#### **Final Provisions**

1. Calmsie reserves the right to discontinue the distribution of the Software, of which users will be informed through the Software.
2. The Agreement is concluded exclusively in the Polish language. If Calmsie makes the Terms and Conditions available in other language versions, the version of the Terms and Conditions in Polish shall prevail.
3. To assess the rights and obligations of the parties under the Terms and Conditions, Polish law shall apply, in the case of a User who is not a Consumer. In the case of a Consumer, the competence of the law is determined in accordance with generally applicable law, in particular relating to the protection of consumer rights.
4. To the extent not covered by these Terms and Conditions shall apply the provisions of universally applicable law, including the provisions of the Civil Code, Act on Providing Services by Electronic Means, RODO, Act on Consumer Rights.
5. Resolution of any disputes arising between Calmsie, and a User who is not a Consumer, is subject to the competent court for the address of Calmsie indicated in §1 point. 4 of the Terms and Conditions.
6. Calmsie may amend the Terms and Conditions, taking into account the preservation of the Users' rights and the need to inform them accordingly. When the Regulations are changed, the User will be notified of the new content of the Terms and Conditions by email (to the

email address indicated in the User Account) and when logging into the Software for the first time. The use of the Software in such a case shall be conditional on the acceptance of the amended Terms and Conditions. Lack of acceptance will mean termination of the Agreement and the User Account with 14 days notice.

7. Calmsie is not bound by any additional, non-mandatory codes of good practice or other such documents, which does not limit the fact that already under generally applicable law Calmsie is required not to violate the principles of fair competition and not to use unfair market practices.
8. Paragraphs (§), subparagraphs and points referred to in the Terms and Conditions without further specification shall denote the corresponding editorial units of the Terms and Conditions.
9. The Regulations shall be effective as of August 1, 2022.

**Appendix to the Terms and Conditions  
Withdrawal form the Agreement**

\_\_\_\_\_  
Place, date

**Calmsie sp. z o.o.**

ul. Bartosza Głowackiego 3/5/1

20-060 Lublin

The Consumer's name and surname: \_\_\_\_\_

Street: \_\_\_\_\_

Post code: \_\_\_\_\_

I declare that I withdraw from the agreement \_\_\_\_\_

I agree to make refunds of payments made by me to:

A.  the bank account provided below by wire transfer,

B.  address below by postal money order.

Bank transfer details (please complete if option A. is checked):

Bank account number: \_\_\_\_\_

First Name, Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

Postal remittance address (please complete if option B. is checked):

First Name, Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_  
Legible Signature